

## Discontinuation Notice - November 10, 2021

### NIC Model RA-3 Series Mercury Analyzers

This document serves as our official notice to existing clients regarding the support plan for all Model RA-3, RA-3A & RA-3FG+ Series Mercury Analyzers manufactured by Nippon Instruments Corporation (NIC). While we will continue to support all NIC products that we have provided to the best of our abilities, there comes a time when the scarcity of parts becomes prohibitive. We are providing this notice to make certain that our clients are aware of the current support status for discontinued RA-3, RA-3A & RA-3FG+ Series Mercury Analyzers.

[Click Here](#) for a direct link to the Nippon Instruments Corporation official statement regarding the discontinuation of older models. You will find that the manufacturer ended support for the RA-3 Series in 2015, the RA-3420 in 2018, and support for the RA-3A & RA-3FG+ will end in March 2022.

For the much older models with support that was officially ended in 2015 and 2018, we have continued to provide support to the best of our capabilities. As of the date of this notice (November 10, 2021), AGS Scientific is officially ending maintenance contracts for all RA-3, RA-3A & RA-3FG+ Series Mercury Analyzers on December 31, 2021. This means that if you currently have a maintenance contract that expires after the end of 2021, we will only offer pro-rated contracts from your expiration date through December 31, 2022. After that date, we will no longer offer maintenance contracts for any RA-3 Series Mercury Analyzers.

AGS Scientific will continue to offer free phone, email & client portal support for these discontinued models (and all products from AGS Scientific) for the full lifetime of the products, however, we do highly recommend that users of these models plan for an upgrade soon. Our ability to support these discontinued models decreases by the day as parts become increasingly scarce.

#### Quick Summary

Affected Models:	Both RA-3 & RA-3A Versions of Models RA-3110, RA-3120, RA-3210, RA-3220, RA-3310, RA-3320, RA-3420 / Also Models RA-3120FG+, RA-3220FG+ & RA-3320FG+
Discontinued Dates:	RA-3 Series (2008), RA-3420 & RA-3420A (2011), RA-3A & RA-3FG+ Series (2015)
End of Mfg Support:	RA-3 Series (2015), RA-3420 & RA-3420A (2018), RA-3A & RA-3FG+ Series (2022)
End of Contracts:	December 31, 2022 – Maintenance Contracts End for All RA-3, RA-3A & RA-3FG+ Series Mercury Analyzers

For questions, comments, or concerns, call us at (979) 320-0052 or email us at [support@agssci.com](mailto:support@agssci.com).

If you need a quote to upgrade to a newer Mercury Analyzer, send an email to [sales@agssci.com](mailto:sales@agssci.com).